

TERMS & CONDITIONS



1. The “**Holi Happiness: Send Love, Save Big with eRemit**” (hereafter referred as “Promotion”) is organized by Merchantrade Asia Sdn Bhd (410591-T) (hereinafter “Organiser”).
2. Participation in the “**Holi Happiness: Send Love, Save Big with eRemit**” shall be deemed unequivocal acceptance to be bound by the Terms and Conditions contained hereunder (hereinafter referred as “T&C”)

PROMOTION PERIOD

1. The Promotion Period (hereinafter “Promotion Period”) starts from **1st March 2024 00:00am and ends on 11:59 31st March 2024** (GMT +8 / Malaysian Time).

ELIGIBILITY

1. This promotion is open to all Participant(s) who has attained the age of 18 and above.
2. This promotion for newly registered & existing user of eRemit services & have transacted by way of the eRemit web/portal/app.
3. This Promo is only available for “Merchantrade’s eRemit Online Remittance” under Merchantrade Network only.
4. This Promotion is applicable to all transactions value of **RM 4,000 and above**.
5. Only valid for transactions to **India**

HOW TO REDEEM?

1. The **50% fee off** would be automatically applied upon Customer(s) successfully completing the transaction.

OTHER TERMS AND CONDITION

1. Merchantrade Asia reserves the right to vary or withdraw this Promotion at any time without prior notice.
2. No alternative to the promotion will be offered. The promotion is subject to availability and Merchantrade Asia Sdn Bhd (‘Merchantrade’) reserves the right to substitute any promotions with another of equivalent value without any notice.
3. Organizer will not and shall not be held responsible for any delay, error or any other problems in the operation of the Promotion caused by or arising from breakdown, technical malfunction of any computer online system, servers or providers, computer equipment, software, failure of e-mail on account of technical problems and/or traffic congestion on the Internet and/or at any web site or the telecommunications service or a combination thereof, including injury or damage to the Customer(s) or to any other person's computer or mobile phone related to and/or resulting from participating or downloading materials in or in connection with the Promotion.
4. In no event will the Organiser and their respective affiliates, subsidiaries and related companies, their respective advertising or promotion agencies or their respective officers,

directors, employees, members, shareholders, attorneys, representatives and agents (collectively, "Affiliates"), be responsible or liable for any damages or losses of any kind, including but not limited to direct, indirect, incidental, consequential, special or punitive damages arising out of the Customer(s) entry in the Promotion. By participating in the Promotion, the Customer(s) hereby release and agree to hold harmless the Organiser and their Affiliates from and against any and all rights, demands, claims, causes of action, losses, damages, costs and expenses whatsoever that they may have, or which may arise, whether in whole or in part, and whether directly or indirectly.

5. The Organiser and their Affiliates make no warranty of any kind, either express or implied, including but not limited to, the implied warranties of merchantability or fitness for a particular purpose.
6. Personal information or any data (including images) ("Data") collected or received from the Customer(s) may be used by the Organiser, and/or their respective agents and agencies for the purposes of administering the Promotion. The Data may also be used to (a) conduct a background check on the Customer(s) identity and verify the Customer(s) eligibility to participate in the campaign. By participating in the Promotion, the Customer(s) explicitly allow the Organiser, and/or their respective agents and agencies to contact the Customer(s) via e-mail, telephone, short messaging service and other means regarding the Promotion. The Organiser values all personal information received and shall not disclose or furnish the Customer(s) personal information to any unrelated third parties (save for their respective agents and agencies for the purposes of the Promotion or where required by law).
7. Notwithstanding any of the foregoing, the Organiser reserves the right as it deems fit to vary or change, cancel, terminate, withdraw, or suspend the Promotion and/or replace the Promotion with another similar promotion, or program with prior notice. Such variation, changes, cancellation, termination, withdrawal, or suspension will be notified by posting on the Organizer's Facebook page www.facebook.com/mtradeasia or in any other manner as the Organiser deems fit. In this respect, the Customer(s) signify their agreement to access the webpage/website at regular intervals to keep up-to-date with any variations or changes which the Organiser may affect from time to time. The Customer(s) also agree that their participation in the Promotion will constitute the Customer(s) acceptance of the terms hereunder (as varied from time to time). Any cancellation, termination, withdrawal, or suspension by the Organiser of the Promotion will not entitle the Customer(s) to any compensation against the Organiser for any losses or damages that the Customer(s) may suffer or incur as a direct or indirect result of the act of cancellation, termination, withdrawal, or suspension of the Promotion.
8. For any assistance and/or feedback related to this Promotion, Customer(s) can email us at Customer Service (Merchantrade) customer_service@mtradeasia.com
9. The Promotion and terms hereunder shall be governed by the laws of Malaysia