

TERMS & CONDITIONS



1. The eRemit "**eRemit Skyward: Win return Flight Passes to Indonesia for this Ramadhan**" campaign (hereafter referred to as "Campaign or Promotion") is organized by Merchantrade Asia Sdn Bhd (410591-T) (hereinafter "Organiser").

2. Participation in the Campaign shall be deemed unequivocal acceptance to be bound by the Terms and Conditions contained hereunder (hereinafter referred to as "**T&C**")

PROMOTION PERIOD

1. The Promotion Period (hereinafter "Promotion Period") starts from **10th March 2024** 00:00am and ends on 11:59 **10th Apr 2024** (GMT +8 / Malaysian Time).

ELIGIBILITY

1. This Promotion is open to all Participant(s) who has attained the age of 18 and above.
2. This Promotion is open newly registered & existing user of eRemit services & have transacted by way of the eRemit web/app.
3. This Promotion is only available for "Merchantrade's eRemit Online Remittance" under Merchantrade Network only and excludes Western Union and Visa Direct transactions.
4. Only valid for remittance transactions to Indonesia (hereafter "Transactions").

HOW TO REDEEM?

1. Each Transaction will grant a Participant one entry to take part in the Campaign.
2. Organiser will randomly draw the winner (hereafter the "Winner") from Participants who perform Transactions to Indonesia during the Promotion Period.
3. A Winner will receive two flight passes to be utilized by the Winner themselves and an individual nominated by the Winner (hereafter the "Nominee").
4. Only Enrich members can purchase this MHflypass as each pass will be automatically linked to an individual Enrich member's login credentials.
5. For non-Enrich members, they must sign up as a member by logging in to <https://enrich.malaysiaairlines.com> to redeem the flight passes entitlement. Failure by the Winner or Nominee to register for the Enrich Member, shall disqualify such Winner from receiving the flight passes and an alternate Winner shall be selected by the Organizer.
6. Each Flight Pass shall comprise of 3 return trips to ASEAN destinations as per below URL. The Winner shall be announced by Organizer via its social media, in app mobile application notifications, website or any other platform Organizer deems fit after the Promotion Period.
7. If the Winner unable to reached, Organizer will select an alternate Winner.
8. Apart from selecting a single nominee to receive one flight pass, Winners are not allowed to transfer their own flight passes to any third parties.
9. Only redeemable on malaysiaairlines.com platform.

10. For further details: <https://shop.myjournify.com/products/mhflypass-asean-zone-1-non-refundable-transferable-61233?cid=dis%7Cmhflypass-asean%7Cmh%7Czone1?cid=mhflypass-asean> and <https://enrich.malaysiaairlines.com/enrich.html>

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OTHER TERMS AND CONDITION

1. Organizer reserves the right to vary or withdraw this Promotion at any time without prior notice.
2. No alternative to the Promotion will be offered. The Promotion is subject to availability and Organizer reserves the right to substitute any promotions with another of equivalent value without any notice.
3. Organizer will not and shall not be held responsible for any delay, error or any other problems in the operation of the Promotion caused by or arising from breakdown, technical malfunction of any computer online system, servers or providers, computer equipment, software, failure of e-mail on account of technical problems and/or traffic congestion on the Internet and/or at any web site or the telecommunications service or a combination thereof, including injury or damage to the Participant(s) or to any other person's computer or mobile phone related to and/or resulting from participating or downloading materials in or in connection with the Promotion.
4. In no event will the Organiser and their respective affiliates, subsidiaries and related companies, their respective advertising or promotion agencies or their respective officers, directors, employees, members, shareholders, attorneys, representatives and agents (collectively, "Affiliates"), be responsible or liable for any damages or losses of any kind, including but not limited to direct, indirect, incidental, consequential, special or punitive damages arising out of the Participant(s) entry in the Promotion. By participating in the Promotion, the Participant(s) and or Winners hereby release and agree to hold harmless the Organiser and their Affiliates from and against any and all rights, demands, claims, causes of action, losses, damages, costs and expenses whatsoever that they may have, or which may arise, whether in whole or in part, and whether directly or indirectly.
5. The Organiser and their Affiliates make no warranty of any kind, either express or implied, including but not limited to, the implied warranties of merchantability or fitness for a particular purpose.
6. Personal information or any data (including images) ("Data") collected or received from the Participant(s) may be used by the Organiser, and/or their respective agents and agencies for the purposes of administering the Promotion. The Data may also be used to (a) conduct a background check on the Participant(s) identity and verify the Participant(s) eligibility to participate in the campaign. By participating in the Promotion, the Participant(s) explicitly allow the Organiser, and/or their respective agents and agencies to contact the Participant(s) via e-mail, telephone, short messaging service and other means regarding the Promotion. The Organiser values all personal information received and shall not disclose or furnish the Participant(s) personal information to any unrelated third parties (save for their respective agents and agencies for the purposes of the Promotion or where required by law).

7. Notwithstanding any of the foregoing, the Organiser reserves the right as it deems fit to vary or change, cancel, terminate, withdraw, or suspend the Promotion and/or replace the Promotion with another similar promotion, or program with prior notice. Such variation, changes, cancellation, termination, withdrawal or suspension will be notified by posting on the Organizer's Facebook page www.facebook.com/mtradeasia or in any other manner as the Organiser deems fit. In this respect, the Participant(s) signify their agreement to access the webpage/website at regular intervals to keep up-to-date with any variations or changes which the Organiser may affect from time to time. The Participant(s) also agree that their participation in the Promotion will constitute the Participant(s) acceptance of the terms hereunder (as varied from time to time). Any cancellation, termination, withdrawal or suspension by the Organiser of the Promotion will not entitle the Participant(s) to any compensation against the Organiser for any losses or damages that the Participant(s) may suffer or incur as a direct or indirect result of the act of cancellation, termination, withdrawal or suspension of the Promotion.
8. For any assistance and/or feedback related to this Promotion, Participant(s) can contact us at [+60377242070](tel:+60377242070) or email to customercare@eremit.com.my.
9. The Promotion and terms hereunder shall be governed by the laws of Malaysia