TERMS & CONDITIONS



- 1. This eRemit "eRemit Connecting Hearts: Fine Dining with a Touch of India" campaign (hereafter referred to as "Campaign or Promotion") is organized by Merchantrade Asia Sdn Bhd (410591-T) (hereinafter "Organiser").
- 2. Participation in the Campaign shall be deemed unequivocal acceptance to be bound by the Terms and Conditions contained hereunder (hereinafter referred to as "**T&C**").

CAMPAIGN PERIOD

1. The Campaign Period (hereinafter "Campaign Period") starts on 15th June 2024 at 12:00 a.m. and ends at 11:59 p.m. on 15th September 2024 (GMT +8 / Malaysian Time).

ELIGIBILITY

- 1. This Campaign is open to (collectively, "eRemit Customer", "you", or "your") all eRemit customers with an eRemit Malaysia account ("eRemit Account") who has received a notification from eRemit Malaysia to participate in the Campaign from 15 June 2024 onwards.
- 2. The following persons shall not be eligible to participate in this Campaign:
 - a) customers whose eRemit Account is terminated, closed, suspended, delinquent or unsatisfactorily conducted as determined by eRemit Malaysia within the Campaign Period;
 - b) individuals who are or become mentally unsound, deceased, adjudicated bankrupt or have legal proceedings of any nature instituted against them; or
 - c) individuals under the age of eighteen (18) years.
- 3. Organizer reserves the right to disqualify any eRemit Customer to take part in this Campaign at its sole and absolute discretion.

HOW TO REDEEM?

- 1. All eRemit customer will receive a Google Form Link notification via WhatsApp or email from eRemit Malaysia.
- 2. The eRemit customer may then provide their friends and family (collectively referred to as "Referees") with the Google Form Link (referral link) whereby the Referees shall complete the Google Form by filling up all required information and submitting the completed Google Form to the Organiser by clicking the submit button.
- 3. The Organiser shall from 16th September 2024 onwards, select one (1) eRemit Customer (hereafter referred to as 'Winner') with the greatest number of Referees that has submitted the completed Google Form to the Organiser.
- 4. As such, the Winner is eligible to win two (2) physical vouchers (couple voucher) for fine dining at Nadodi Restaurant addressed at Level 7A, Four Seasons Hotel, Jalan Ampang, City Centre, 50450 Kuala Lumpur.

- 5. The Winner shall receive the physical vouchers on 16th September 2024 onwards via email and/or SMS registered with the Organizer.
- 6. The physical voucher is valid for 3 months from date the Winner receives the physical voucher from the Organiser whereby the Winner may show the physical voucher to the receptionist and enjoy a 10-course meal at Nadodi Restaurant.
- 7. Organiser reserves the right at its sole and absolute discretion to determine the Winner and the Organiser's decision in determining the Winner shall be final.

TERMS & CONDITIONS

OTHER TERMS AND CONDITIONS

- 1. Organizer reserves the right to vary or withdraw this Promotion at any time without prior notice.
- 2. No alternative to the Promotion will be offered. The Promotion is subject to availability and Organizer reserves the right to substitute any promotions with another of equivalent value without any notice.
- 3. Organizer will not and shall not be held responsible for any delay, error or any other problems in the operation of the Promotion caused by or arising from breakdown, technical malfunction of any computer online system, servers or providers, computer equipment, software, failure of email on account of technical problems and/or traffic congestion on the Internet and/or at any web site or the telecommunications service or a combination thereof, including injury or damage to the Participant(s) or to any other person's computer or mobile phone related to and/or resulting from participating or downloading materials in or in connection with the Promotion.
- 4. In no event will the Organiser and their respective affiliates, subsidiaries and related companies, their respective advertising or promotion agencies or their respective officers, directors, employees, members, shareholders, attorneys, representatives and agents (collectively, "Affiliates"), be responsible or liable for any damages or losses of any kind, including but not limited to direct, indirect, incidental, consequential, special or punitive damages arising out of the Participant(s) entry in the Promotion. By participating in the Promotion, the Participant(s) and or Winners hereby release and agree to hold harmless the Organiser and their Affiliates from and against all rights, demands, claims, causes of action, losses, damages, costs and expenses whatsoever that they may have, or which may arise, whether in whole or in part, and whether directly or indirectly.
- 5. The Organiser and their Affiliates make no warranty of any kind, either express or implied, including but not limited to, the implied warranties of merchantability or fitness for a particular purpose.
- 6. Personal information or any data (including images) ("Data") collected or received from the Participant(s) may be used by the Organiser, and/or their respective agents and agencies for the purposes of administering the Promotion. The Data may also be used to (a) conduct a background check on the Participant(s) identity and verify the Participant(s) eligibility to participate in the campaign. By participating in the Promotion, the Participant(s) explicitly allow the Organiser, and/or their respective agents and agencies to contact the Participant(s) via e-mail, telephone,

short messaging service and other means regarding the Promotion. The Organiser values all personal information received and shall not disclose or furnish the Participant(s) personal information to any unrelated third parties (save for their respective agents and agencies for the purposes of the Promotion or where required by law).

- 7. Notwithstanding any of the foregoing, the Organiser reserves the right as it deems fit to vary or change, cancel, terminate, withdraw, or suspend the Promotion and/or replace the Promotion with another similar promotion, or program with prior notice. Such variation, changes, cancellation, termination, withdrawal or suspension will be notified by posting on the Organizer's Facebook page www.facebook.com/mtradeasia or in any other manner as the Organiser deems fit. In this respect, the Participant(s) signify their agreement to access the webpage/website at regular intervals to keep up to date with any variations or changes which the Organiser may affect from time to time. The Participant(s) also agree that their participation in the Promotion will constitute the Participant(s) acceptance of the terms hereunder (as varied from time to time). Any cancellation, termination, withdrawal or suspension by the Organiser of the Promotion will not entitle the Participant(s) to any compensation against the Organiser for any losses or damages that the Participant(s) may suffer or incur as a direct or indirect result of the act of cancellation, termination, withdrawal or suspension of the Promotion.
- 8. For any assistance and/or feedback related to this Promotion, Participant(s) can contact us at +60377242070 or email to customercare@eremit.com.my.
- 9. The Promotion and terms hereunder shall be governed by the laws of Malaysia.